

INSTALLATION PROCEDURE

FOR SAMSUNG (TIZEN) SCREENS



INSTALLATION PROCEDURE

FOR THE NETSIGN.TV APP

For Samsung (Tizen) monitors models : QBR 13" à 75" & QMR 43" to 75"

Before starting the installation, make sure that your screen is connected to internet and whether the connection will be set with a fixed IP Address or in DHCP. In case of a fixed IP Address, you need the numbers of the Address, Subnet Mask and the Gateway.

N.B. It is not recommended to use a WIFI connection. Netsign.tv disclaims all responsibility if a broadcast problem is linked to this connection or if reliability is not adequate.

1. Turn the TV on.
2. Press the **"Menu"**  button on the remote control.
3. Select **"Network"**  in the left column.
Press the **"Enter"**  button on the remote control.

If you are connected to internet with a network cable, go to step #4

- a. Go to the **"Open Network Settings"** section.
Press **"Enter"**  .
 - b. Select **"Wireless"**.
Press **"Enter"**  .
 - c. Select your network.
Press **"Enter"**  .
 - d. Enter the password by moving the cursor over the letters, using the arrows  on the remote control.
Press **"Enter"**  after each letter selection.
Go over **"Done ✓"** when you are finished.
Press **"Enter"**  .
 - e. Wait for the connection.
Press **"Enter"**  .
4. Go to the **"Network Status"** section.
Press **"Enter"**  and wait for the connection.
 - a. Go over the **"IP Settings"** button at the bottom of the screen.
Press **"Enter"**  .

If you use a DHCP connection, go to step "d".

- b. Go to the "IP settings" section.
Press "Enter"  .
Set the value to "Enter Manually".
Press "Enter"  .

- c. Go to the "IP Address" section.
Press "Enter"  .
Enter the IP Address with the number on the remote control. (Press the right arrow  on the remote control to go to the next value.)
Press the "Return"  button on the remote control when you are finished.

Repeat for the "Subnet Mask" and " Gateway" sections.
Go to step "e" when you are finished.

- d. Go to the "DNS Settings" section.
Set the value to "Enter Manually".
Press "Enter"  .

- e. Go to the "DNS Server".
Press "Enter"  .
Set the value to "8.8.8.8".
Press "Enter"  .

- f. Go over the "Ok" button.
Press "Enter"  .

- g. Go over the "Close" button.
Press "Enter"  .

(Press the left arrow  or the return  button on the remote control to return to the left column of the menu.)

- 5. Select "System"  .
Press "Enter"  .

- a. Go to the "Time" section.
Press "Enter"  .

- b. Go to the "Clock Set" section.
Press "Enter"  .

- c. Go to the "Date" section.
Press "Enter"  .
With the arrows  on the remote control, select the date.
Press the "Return"  button.

- d. Go to the **"Time"** section.
Press **"Enter"**  .
Enter the **Universal Time (UTC)**. (You can refer to the following address : <https://www.timeanddate.com/worldclock/timezone/utc>)
Press the **"Return"**  button to go back to the **"System"**  menu.

- 6. Select **"Play Via"**.
Press **"Enter"**  .
Select **"URL Launcher"**.
Press **"Enter"**  .

- 7. Select **"Auto Source Switching"**.
Press **"Enter"**  .

- a. Go to the **"Auto Source Switching"** section.
Press **"Enter"**  .
Set the value to **"Preset Input"**.
Press **"Enter"**  .
- b. Go to the **"Primary Source Recovery"** section.
Press **"Enter"**  .
Set the value to **"Off"**.
Press **"Enter"**  .
- c. Go to the **"Primary Source"** section.
Press **"Enter"**  .
Set the value to the input you are using. Ex: **"HDMI1"**.
Press **"Enter"**  .
- d. Go to the **"Secondary Source"** section.
Press **"Enter"**  .
Set the value to **"MagicInfo S/URL Launcher"**.
Press **"Enter"**  .

- 8. Press the **"Home"**  button on the remote control.

- 9. Select **"URL Launcher Settings"**  at the bottom of the screen.
Press **"Enter"**  .

- a. Go to the **"Install Web App"** section.
Press **"Enter"**  .
- b. Enter the following address : **<https://samsung.netsign.tv>**, by moving the cursor over the letters, using the arrows  .
Press **"Enter"**  after each letter selection.
Go over **"Done ✓"** when you are finished.
Press **"Enter"**  .

10. Wait for the download.

*If the download doesn't start automatically, press the "Home"  button, then select "URL Launcher"  and press "Enter" .

11. When the app is installed :

- a. Write down the activation code that appears on the Samsung screen.
- b. Go to <https://app.netsign.tv/samsung> on a computer or a mobile.
- c. Enter the activation code of the Samsung screen.
- d. Enter the broadcast location identifier you want to link to your Samsung screen. (This identifier is available in your Netsign account, in the "Broadcast location" section, next to the location name. Click on the PIN  button to see it.)
- e. Click on the "Activate" button.
- f. Click on the "Confirm" button if the informations are correct.

Once the activation has been completed, the content added to your Netsign.tv account will be broadcast on the Samsung screen. **(Activation may take up to 10 minutes)** If the content doesn't play, turn off the screen and turn it back on.

N.B. To connect properly to our application , please check with your provider that ports 80 and 443 are open.